Electronic Prescription Service
Goes Live at Linden on 19th April 2016

The Electronic Prescription Service (EPS) is an NHS service. It enables you to change how your GP sends your prescription to the place you choose to dispense your medicines or appliances from.

Benefits of using the Electronic Prescription Service

- If you collect repeat prescriptions you will not have to visit your GP practice just to pick up your paper prescription. Instead, your GP will send the prescription electronically to the pharmacy you choose, saving you time.

- The prescription is an electronic message so there is no paper prescription to lose.

- You will have more choice about where to get your medicines from because they can be collected from a pharmacy near to where you live, work or shop.

- If the prescription needs to be cancelled the GP can electronically cancel and issue a new prescription without you having to return to the practice – saving you extra trips.

- You may not have to wait as long at the pharmacy as your repeat prescriptions can be ready before you arrive.

- If your GP offers a telephone consultation, there's no need to leave the house just to collect your prescription as it will be sent electronically to your chosen pharmacy for collection.

How to start using the Electronic Prescription Service?

Ask someone at the surgery or at any pharmacy or dispensing appliance contractor that offers EPS to add your nomination for you. Nomination means you choose a place for your GP practice to electronically send your prescription to. You don't need a computer to use EPS. You can choose up to one of each of the following:

- A pharmacy
- A dispensing appliance contractor (if you use one)

Is EPS reliable, secure and confidential?

Yes. Your electronic prescription will be seen by the same people in GP practices, pharmacies and NHS prescription payment and fraud agencies that see your paper prescription now.

For more information about this service please either ask at Reception.